South Carolina Board of Cosmetology
Board Meeting
9:00 a.m., July 8, 2019
Synergy Business Park
Kingstree Building
110 Centerview Drive, Conference Room 108
Columbia, South Carolina 29210

1. Meeting Called to Order

- **a.** Public notice of this meeting was properly posted at the S. C. Board of Cosmetology office, Synergy Business Park, Kingstree Building and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act.
- **b.** Rules of the Meeting
- c. Pledge of Allegiance

2. Introduction of Board Members and All Other Persons Attending

Chairperson Melanie C. Thompson called the meeting of the S.C. Board of Cosmetology to order at 9:13 a.m. Other Board members participating in the meeting included:

- Vice Chairperson LaQuita Clark-Horton
- Patricia Walters
- Stephanie Nye
- Eddie Jones
- Marcia Delaney

Staff members present included: Mary League, Advice Counsel; Theresa Brown, Administrator; Charles Gwynne, Office of Disciplinary Counsel (ODC); Kyle Tennis, Office of Disciplinary Counsel (ODC); Rodney Pigford, Office of Investigations and Enforcement (OIE); Emily Farr, Agency/Director's Office; Jack Beasley, LLR; Eric Thompson, Office of Investigations (OIE); Jennifer Stillwell, Office of Investigations (OIE)

All Other Persons Attending:

Tina Behles, Court Reporter; Michelle Hampton Furtick; Christine Howell; John Elliott; Kayela Williams; Adeline Ketchen; Amber Lacy; Jayson Lacy; Heaven Price; Chesley Phillips; Terry Frick; Kinyacta Holmes; David Holmes; Crystal Canty; Randy Evans; Selena Tomlin; Marilyn Montgomery; Steven Dawson; Sherri Dunlap; Angela Chambers-Lee; Sally Ann McGlade; Gloria Smith; Lynn James Martin; Queshanda Mauney; Amy Davis; Brandon Sykes; Courtney Sykes; Angie Ravenel; Debora Geigher; Jennifer Graffeo; Debbie Stabler; Cindy Collins; Shelley James; Sheila Boatwright; Atara Davis; Kate Shelton; Erica Horton; Lanique Myers; Frances Archer; Margaret Richards; Shanda Thomas; LaTanya Epps; April Cobb; Sandra Blue

3. Approval of Excused Absences

There were no absences for the July 8, 2019 meeting.

4. Approval of Agenda

Ms. Clark-Horton made a motion to approve the meeting's agenda with any deviations deemed necessary. The motion was seconded by Ms. Delaney and Mr. Jones and the motion carried.

5. Approval of Meeting Minutes

May 13, 2019

Ms. Delaney made a motion to approve the meeting minutes from the May 13, 2019 Board meeting. The motion was seconded by Ms. Clark-Horton and Ms. Walters. The motion carried.

6. Remarks from Director Emily Farr

Director Farr spoke with the Board regarding the new website. She asked that everyone check out the new website and invited recommendations/suggestions. She also shared that the board budget is in the black after years of being in a deficit.

7. Chair Remarks - Melanie Thompson

Chairperson Thompson deferred her remarks to the July 9, 2019 meeting.

8. Administrator's Remarks – Theresa Brown

- a. Budget/Drawdowns For Information
- b. OIE Report For Information Rodney Pigford The first report is for cases received between January 1, 2019, and July 2, 2019. There have been a total of 209 cases. There are currently 44 active cases. Thirty cases have been closed thus far, 55 cases were referred to the inspections unit, 62 were marked as Do Not Open cases, 10 cases were pending Board action, 3 cases were pending Complaint Analyst Review, and 5 cases were pending further information.
- **c. IRC Report** Rodney Pigford The report is dated as of June 26, 2019. Based on the last meeting, the committee recommends 8 cases for dismissal, 2 cases for issuing a Letter of Caution, and 8 cases reconsidered for dismissal.

The IRC inspection report reflects 2 formal complaints.

A motion was made by Ms. Delaney to approve the IRC report and it was seconded by Ms. Clark-Horton. The motion carried.

- **d. ODC Report** For Information Charles S. Gwynne. The ODC report is for informational purposes only. There are currently 48 open cases as of July 1, 2019.
- **e.** Inspection Report/Citation Report For Approval Eric Thompson In May, there were 619 salon inspections and 4 school inspections. In June, there were 550 salon inspections and 3 school inspections. There were 39 citations written for the month of May and 18 written for the month of June.

A motion was made by Ms. Delaney to approve the inspection and citation reports and it was seconded by Mr. Jones. The motion carried.

f. Legislative Updates – Mary League – There have been a couple of overarching bills that didn't make it through but may be considered next year which may affect cosmetology. One is a Senate bill that would allow for apprenticeships for certain occupations. It would also change the way criminal history is reviewed, allowing applicants to come before the board prior to the application to ask if they would be barred from licensure based on their criminal history. Another provision is one that would require more frequent regulation reviews.

9. Old Business

There was no old business to attend to at this meeting.

10. New Business

a. Consideration of New School/Changes

Anderson Institute of Technology

Anderson Institute was represented by Crystal McGee Garner. Ms. Garner was requesting permission to open a new school program for a secondary school.

Ms. Clark-Horton made a motion to approve the new school program for Anderson Institute of Technology pending inspection of the new location. Mr. Jones seconded the motion and it passed.

Kenneth Shuler School of Cosmetology (Rock Hill)

Kenneth Shuler School of Cosmetology (Rock Hill) was represented by Stephen Dawson. Mr. Dawson was requesting permission to move the program to a new location.

Ms. Clark-Horton made a motion to approve the location change for Kenneth Shuler School of Cosmetology (Rock Hill) pending an inspection of the new location. The motion was seconded by Ms. Delaney and it carried.

b. Revised CE Packet Procedure by USC

• Kate Shelton and Erica Horton appeared to discuss new packet procedures for CE providers. They want to receive packets for onsite classes which will be returned to provider if the participant data doesn't match the LLR data; packets would be overnighted to provider at their own expense. Online packets will be returned if data does not match LLR data or if evaluations do not appear to be unique. Chairperson Thompson questioned how they would be able to determine whether online evaluations are unique/authentic. Ms. Horton stated that it is uncommon that each evaluation comment would be identical if they are authentic. Ms. Thompson stated that it is up to the licensee to put the correct information on their CE paperwork and questioned how to ensure licensees provide the correct information.

Ms. Thompson emphasized that the Board does not have jurisdiction over how USC conducts the CE process. USC's suggestion is to verify identification and make sure licensee fills out paperwork upon admittance into the class.

USC is also going to be sending online course completion information to the board differently going forward. The report will be much longer and each individual person will be reported; they will not be in batches like previously.

Lastly, USC would like to make another proposal. Starting in January, they want to shorten the time CE providers are given to provide completion data from 14 days to 5 days. Ms. Thompson expressed her concerns that this decrease is a very big difference; she's not opposed to shortening the time but suggests stepping down the time incrementally. The board will think about the decreased time frame and put it on the September agenda to discuss again.

c. Discussion Regarding Changes in CE Regulations

Association of Professional Continuing Education Services (AOPCES)

Mr. Alan Ray from AOPCES appeared before the Board to discuss the new USC policy and potential changes in the CE regulations.

Mr. Ray inquired as to whether USC would send the specific licensee's name when they kick back the completion data to the provider. Ms. Shelton stated they have begun matching the information against LLR's date and recently started specifying to the providers which individuals need to be reviewed. Finally, Mr. Ray shared his concerns with the number of times he feels that providers must come before the Board each year for approvals.

d. Consideration of CE Provider Approval

Each provider representative was asked to come before the Board. Ms. Erica Horton was also present for each appearance. All providers provided their application, membership roster, and certificates of existence.

i. AOPCES

Mr. Alan Ray and Mr. John Ray appeared for AOPCES and were represented by Attorney Kathleen McDaniel. They were requesting continued approval for their association as well as approval of their name change from PCES to Association of Professional Continuing Education Services (AOPCES).

Ms. Walters recused herself from these proceedings.

Ms. Delaney made a motion to approve the Association of Professional Continuing Education Services (AOPCES) and its name change. The motion was seconded by Mr. Jones and it carried.

ii. Advanced Association of Cosmetology

No one appeared for Advanced Association of Cosmetology. The Board proceeded in their absence.

Ms. Clark-Horton made a motion to approve Advanced Association of Cosmetology. The motion was seconded by Ms. Walters and Mr. Jones and it carried.

iii. Affirm Wellness

Ms. Lanique M. Myers represented Affirm Wellness.

Ms. Clark-Horton made a motion to approve Affirm Wellness. The motion was seconded by Ms. Walters and Mr. Jones and it carried.

iv. Allegiance Cosmetology Association, LLC

Ms. April Cobb represented Allegiance Cosmetology Association, LLC.

Ms. Clark-Horton made a motion to approve Allegiance Cosmetology Association, LLC. The motion was seconded by Ms. Walters and it carried.

v. A Beautiful Creation Association

Ms. Sandra Hutchinson-Blue represented A Beautiful Creation Association.

Ms. Clark-Horton made a motion to approve A Beautiful Creation Association. The motion was seconded by Mr. Jones and Ms. Walters and the motion carried.

vi. A Better You

Ms. Debora Geigher represented A Better You.

Ms. Clark-Horton made a motion to approve A Better You. The motion was seconded by Ms. Walters and Mr. Jones and the motion carried.

vii. A Buty'Ful U Association

No one represented A Buty'Ful U Association. The Board proceeded in their absence.

Ms. Clark-Horton made a motion to approve A Buty'Ful U Association. Mr. Jones seconded the motion and the motion carried.

viii. Association for Cosmetology Excellence (ACE)

Ms. Marilyn Montgomery represented ACE.

Ms. Clark-Horton made a motion to approve Association for Cosmetology Excellence. Ms. Walters and Ms. Delaney seconded the motion and it carried.

ix. Association of Cosmetology Salon Professional (ACSP)

Ms. Michelle Furtick, Mr. Terrance Christopher Frick, and Ms. Debbie Stabler represented ACSP.

Ms. Clark-Horton made a motion to approve Association of Cosmetology Salon Professionals. Ms. Delaney and Mr. Jones seconded the motion and it carried.

x. Association of Cosmetology Teachers in Vocational Education (ACTIVE)

Ms. Selena Smith Tomlin and Mr. Randy Evans represented ACTIVE.

Mr. Jones made a motion to approve Association of Cosmetology Teachers in Vocational Education. Ms. Clark-Horton seconded the motion and the motion carried.

xi. Beauty Industry Group (BIG)

Ms. Karen Stacks represented BIG.

Ms. Clark-Horton made a motion to approve Beauty Industry Group. Ms. Walters seconded the motion and it carried.

xii. Bella's Touch Association

Ms. Angela Chambers-Lee represented Bella's Touch Association.

Ms. Clark-Horton made a motion to approve Bella's Touch Association. Ms. Delaney and Ms. Walters seconded the motion and the motion carried.

xiii. Beyond Education Standards Team (BEST)

Ms. Margaret Richardson represented BEST.

Ms. Clark-Horton made a motion to approve Beyond Education Standards Team. Ms. Delaney and Ms. Walters seconded the motion and it carried.

xiv. CE Training

Mr. Jayson Lacy represented CE Training.

Ms. Clark-Horton made a motion to approve CE Training. Ms. Walters and Ms. Delaney seconded the motion and the motion carried.

xv. CE VSKI

Ms. Jennifer M. Graffeo represented CE VSKI.

Ms. Clark-Horton made a motion to approve CE VSKI. Mr. Jones and Ms. Nye seconded the motion and the motion carried.

xvi. Chesley Paige Phillips Productions; N2Skin Education; Nails, Skin, & Hair of America; Original International Spa Institute

Ms. Chesley Phillips represented Chesley Paige Phillips Productions; N2Skin Education; Nails, Skin, & Hair of America; and Original International Spa Institute.

Mr. Jones made a motion to approve Chesley Paige Phillips Productions; N2Skin Education; Nails, Skin & Hair of America; and Original International Spa Institute. Ms. Clark-Horton seconded the motion and it carried.

xvii. C. Howell Beauty's Done

Ms. Christine Howell represented C. Howell Beauty's Done.

Ms. Clark-Horton made a motion to approve C. Howell Beauty's Done. Mr. Jones seconded the motion and it carried.

xviii. Educate Inspire Motivate Cosmetology Association

Ms. Adeline Ketchen represented Educate Inspire Motivate Cosmetology Association.

Ms. Clark-Horton made a motion to approve Educate Inspire Motivate Cosmetology Association. Ms. Delaney seconded the motion and the motion carried.

xix. Excel Continuing Education

Ms. Angela Ravenel represented Excel Continuing Education.

Ms. Clark-Horton made a motion to approve Excel Continuing Education. Ms. Delaney seconded the motion and it carried.

xx. ExpertEase Consulting Edu Corp

Ms. Ciara Gordon represented ExpertEase Consulting Edu Corp.

Ms. Clark-Horton made a motion to approve ExpertEase Consulting Edu Corp. Ms. Delaney seconded the motion and it carried.

xxi. Hair Heirs

Ms. Amy L. Davis represented Hair Heirs.

Ms. Thompson recused herself from these proceedings.

Ms. Delaney made a motion to approve Hair Heirs. Mr. Jones seconded the motion and the motion carried.

xxii. Heavenly Touch Educational Services

Ms. Shelley James represented Heavenly Touch Education Services

Ms. Clark-Horton made a motion to approve Heavenly Touch Educational Services. Mr. Jones and Ms. Delaney seconded the motion and the motion carried.

xxiii. Higher Edge Cosmetology PA

Ms. Atara Davis represented Higher Edge Cosmetology PA.

Ms. Clark-Horton made a motion to approve Higher Edge Cosmetology PA. Ms. Delaney seconded the motion and it carried.

xxiv. JKU Cosmetology Association

Ms. Latanya Epps represented JKU Cosmetology Association.

Ms. Clark-Horton made a motion to approve JKU Cosmetology Association. Ms. Delaney seconded the motion and it carried.

xxv. Jolei's Hair Institute

Ms. Shawonda Thomas represented Jolei's Hair Institute.

Ms. Clark-Horton made a motion to approve Jolei's Hair Institute. Mr. Jones and Ms. Delaney seconded the motion and the motion carried.

xxvi. Q & A Cosmetology Association

Ms. Qweshanda Mauney represented Q & A Cosmetology Association.

Ms. Clark-Horton made a motion to approve Q & A Cosmetology Association. Mr. Jones and Ms. Delaney seconded the motion and the motion carried.

xxvii. She'Bo Enterprises

Ms. Sheila Boatwright represented She'Bo Enterprises.

Ms. Clark-Horton made a motion to approve She'Bo Enterprises. Ms. Walters seconded the motion and it carried.

xxviii. South Carolina Association of Cosmetology Schools (SCACS)

Ms. Gloria Smith represented SCACS.

Mr. Jones made a motion to approve South Carolina Association of Cosmetology Schools. Ms. Delaney seconded the motion and it carried.

xxix. South Carolina State Cosmetology Association of the National Beauty Culturists League Ms. Cindy Collins represented South Carolina State Cosmetology Association of the National Beauty Culturists League.

Ms. Clark-Horton made a motion to approve South Carolina State Cosmetology Association of the National Beauty Culturists League. Ms. Delaney seconded the motion and the motion carried.

xxx. South Carolina Vision Association of Cosmetology

Mr. John T. Elliott represented South Carolina Vision Association of Cosmetology.

Ms. Clark-Horton made a motion to approve South Carolina Vision Association of Cosmetology. Mr. Jones seconded the motion and the motion carried.

xxxi. Southeastern Esthetics Institute

No one represented Southeastern Esthetics Institute. The Board proceeded in their absence.

Ms. Clark-Horton made a motion to approve Southeastern Esthetics Institute. Ms. Delaney seconded the motion and it carried.

xxxii. Tranquility Association

Ms. Sally A. McGlade represented Tranquility Association.

Ms. Clark-Horton made a motion to approve Tranquility Association. Ms. Delaney and Mr. Jones seconded the motion and it carried.

xxxiii. Upstate Hair Skin and Nails LP

Ms. Lynn James and Ms. Sherri Dunlap represented Upstate Hair Skin and Nails LP.

Ms. Clark-Horton made a motion to approve Upstate Hair Skin and Nails LP. Mr. Jones seconded the motion and the motion carried.

xxxiv. Williams Group Enterprise LLC

Ms. Kayela Williams represented Williams Group Enterprise LLC.

Ms. Clark-Horton made a motion to approve Williams Group Enterprise LLC. Ms. Delaney seconded the motion and the motion carried.

11. Final Order Hearings - Charles S. Gwynne, Jr., Kyle Tennis

• 2017-320

This case was in the matter of Chi T. Duong. Mr. Tennis presented the findings of the case. Ms. Duong appeared before the Board and was represented by Attorney Jon Ozmint. Ms. Duong also brought a witness, Dzung Van Nguyen.

Ms. Delaney made a motion to accept the Hearing Officer's recommendations. The motion was seconded by Ms. Walters and it carried. The Hearing Officer's recommendations consisted of the acceptance of the Memorandum of Agreement, a public reprimand, a penalty of \$500 for each violation (\$1,000 total) to be paid within 60 days of the Final Order date, and the completion of a three-hour disciplinary law class within 60 days of the Final Order date.

• 2017-173

This case was in the matter of Son Thanh Cao. Mr. Tennis presented the findings of the case. Respondent did not appear for the hearing and was not represented by counsel.

Ms. Delaney made a motion to approve the Hearing Officer's recommendations and it was seconded by Ms. Nye and Ms. Walters. The motion carried. The Hearing Officer's recommendations consisted of the acceptance of the Memorandum of Agreement, a public reprimand, a penalty of \$500 for each violation (\$2,000 total) to be paid within 60 days of the Final Order date, and the completion of a three-hour disciplinary sanitation class and a three-hour disciplinary law class within 60 days of the Final Order date.

• 2018-249

This case was in the matter of Maria Rocio Ascension Granados. Mr. Tennis presented the findings of the case. Respondent did not appear for the hearing and was not represented by counsel. Ms. Brown was sworn in as a witness.

Ms. Delaney made a motion to approve the Hearing Officer's Recommendations with the modifications that Ms. Granados be given six months instead of a year to pay the penalty and that she must designate licensed managers for each salon location and provide documentation of such within 10 business days of receiving the Final Order. Ms. Clark-Horton seconded the motion and it carried. The sanctions are as follows: a public reprimand, suspension of the registered cosmetologist license for six months beginning on the Final Order date, completion of a disciplinary law class prior to reinstatement of the registered cosmetologist license, and a \$500 civil penalty per violation (\$3,500 total) to be paid within six months of the Final Order date.

• 2018-40

This case was in the matter of Crystal Denise Canty. Mr. Gwynne presented the findings of the case. Ms. Canty appeared before the Board.

Ms. Clark-Horton made a motion to approve the Hearing Officer's recommendations. Ms. Walters and Ms. Delaney seconded the motion and the motion carried. The Hearing Officer's recommendations consisted of a public reprimand and a penalty of \$500 for each violation (\$1,000 total) to be paid within 60 days of the Final Order date.

• 2017-312

This case was in the matter of Tho Minh Tran. Mr. Gwynne presented the findings of the case. Respondent did not appear for the hearing and was not represented by counsel.

Ms. Clark-Horton made a motion to go into executive session to garner legal advice on the consideration and it was seconded by Mr. Jones. The motion carried.

Ms. Clark-Horton made a motion to leave executive session. Ms. Walters seconded the motion and it carried. There were no motions or votes taken during the executive session.

Ms. Delaney made a motion to accept the Hearing Officer's recommendations in addition to other sanctions based on the seriousness of the violations. Ms. Clark-Horton seconded the motion and it carried. The sanctions include acceptance of the Memorandum of Agreement, suspension of the license for a period of six months from the date of the Final Order, a public reprimand, a total penalty of \$1,500 for all violations to be paid within 60 days of the Final Order date, and completion of disciplinary law and disciplinary sanitation classes. Respondent must notify the board of a new licensed manager within 10 days of receipt of the Final Order.

• 2017-98

This case was in the matter of Hoa Cong Nguyen. Mr. Gwynne presented the findings of the case. Respondent did not appear for the hearing and was not represented by counsel.

Ms. Clark-Horton made a motion to accept the Hearing Officer's recommendations with the addition of the requirement to complete a three-hour disciplinary law class within 30 days of receipt of the Final Order. Ms. Delaney seconded the motion and it carried. Sanctions include a public reprimand, a penalty of \$500 for each violation (\$1,000 total) to be paid within 60 days of the Final Order date, and completion of a three-hour disciplinary law class within 30 days of receipt of the Final Order.

2016-287

This case was in the matter of Phuc Dai Nguyen. Mr. Gwynne presented the findings of the case. Respondent did not appear for the hearing and was not represented by counsel.

Ms. Clark-Horton made a motion to accept the Hearing Officer's recommendations with the modifications of increasing the penalty to \$250 and requiring a three-hour disciplinary sanitation class within 30 days of receipt of the Final Order. Ms. Delaney and Mr. Jones seconded the

motion and it carried. Sanctions include a penalty of \$250 to be paid within 30 days of the Final Order date and completion of a three-hour disciplinary sanitation class within 30 days of receipt of the Final Order.

12. Public Comments – The board heard comments from Queshaunda Mourney and Gloria Smith.

13. Adjournment

Ms. Delaney made a motion to adjourn the meeting and it was seconded by Ms. Walters. The motion carried.

The meeting adjourned at 2:49 p.m.

The next meeting of the S.C. Board of Cosmetology is scheduled for July 9, 2019.